



Program calendar

March

Japan

Top Management Forum: Management Innovation for Productivity Improvement in the Service Sector, 2–4 March 2009.

► Objective: To study the significant features of management innovation utilized by leading Japanese companies to improve service performance and productivity; understand how the leadership of top executives can encourage a culture of management innovation; and discuss how service enterprises in APO member countries can improve corporate management for better service in different settings.

► Participants: Top managers of business corporations, high-ranking officials in charge of policymaking on innovative organizational strategy in public/private enterprises, and NPO heads/executive officers involved in developing corporate strategy for global competitiveness.

Kindly contact your NPO for details of future activities, including eligibility for participation. The project details along with the address of your NPO are available from the APO Web site at www.apo-tokyo.org.