



Comment board



*Lecturer on Quality Management **Le Ngoc Liem**, Department of Business Administration, Hue University, Vietnam.*

Participant, national training workshop on the Food Safety Management System ISO22000 for the Seafood Industry, Vietnam, 26–29 May 2009.

“I agree with the other 47 workshop participants that the workshop met our expectations in that it had informative contents, resourceful

speakers, and good logistical management. All the presentations and lecture materials were translated into our local language which helped us to understand the topics easily. As a lecturer on quality management, my objective in attending the workshop was to enhance my knowledge of ISO22000 by looking into all the up-to-date ideas and information on offer. I can then share what I learned with my students, especially part-time students who are working for enterprises in the field. The site visit to a company with ISO22000 certification was an interesting experience, and I hope that the organizers will arrange more site visits and case studies in future projects.”

*Deputy Director General **K.G. Varshney**, National Productivity Council, India.*

Resource speaker, in-country training program for the Development of Productivity Practitioners, Fiji, 25 May–5 June 2009.

“All the participants were very keen on learning more about productivity tools and techniques, all of which they can use in their work as trainers and consultants. They appreciated the usefulness of the productivity and quality improvement skills such as 5S, kaizen, quality control circles, QC tools, office productivity, visual control systems, TPM, TQM, etc. Many of those topics

seemed new to the participants. Despite this, all the participants were very active in taking part in the whole program including solving case studies or group discussions, role playing, business games, factory visits, and others. I believe that with the new knowledge and skills, they will be able to enhance their contribution to industry. But at the same time, they should also make efforts to specialize in the concepts and techniques by attending more courses dealing with advanced skills.”

*Deputy Executive Director **Jose Maria S. Batino**, Occupational Safety and Health Center, Department of Labour and Employment, Philippines.*

Participant, training course for Certified Lead Auditors for the Occupational Health and Safety Management System: OHSAS18001:2007, Indonesia, 22–26 June 2009.

“My objective in attending the course was to improve my understanding of the detailed requirements of OHSAS 18001:2007. At first, I was not that interested in the idea of possibly having a certificate of accreditation as an auditor for OHSAS 18001. However, after I understood the requirements of OHSAS 18001, the details of the audit process, and the roles of an auditor, I said to myself “why not?” I found that all areas/topics in the course including the role-playing sessions were interesting. The examination that the participants took on the last day of the program was also very relevant. It was encouraging to see that all of us made a serious effort to get high marks on the exam. In my work, I am involved in many aspects of occupational safety and health, such as training, research, information dissemination, and provision of technical services. The OHSAS 18001:2007 is a very sound reference that I can use in the performance of my work. I also believe that organizations should now direct their efforts toward implementing occupational safety and health management systems, and the OHSAS should be able to guide them in their continual improvement in this area.”