



p-Experts deputed by the APO

BANGLADESH

Dr. Nilotpal Bhattacharyya, Consultant, India, was deputed to provide training and consultancy services on Improvement of Quality by Reducing Cost, 8–19 February 2004.

FIJI

Dr. Joy Jau Woie Chang, Manager, R&D Center for SCM, Republic of China, and **Dr. James Chen**, Associate Professor, Department of Industrial Engineering, Chung Yuan University, Republic of China, were deputed to design and conduct Industrial Engineer Training, 23–28 February 2004.

Mrs. Julia Smith, Senior Consultant, National Safety Council of Australia, Australia, was deputed to conduct training on Transportation of Dangerous Goods/Material Handling, 16–20 February 2004.

LAOS

Mr. Yasuhiko Tsutsumi, Representative, Pete Consulting Engineering Associates, Japan, was deputed

to provide technical expert services in the seminar on Model Company Building, 23 February–4 March 2004.

MALAYSIA

The following were deputed to serve as resource persons in the training workshop on Energy Efficiency and Clean Development Mechanism, 16–20 February 2004: **Mr. A.K. Asthana**, Director, Energy Management Division, National Productivity Council, India; **Mr. D. Pawan Kumar**, Regional Director, National Productivity Council, India; **Ms. Liana Bratasida**, Expert Adviser for Global Environmental Affairs to the Minister of Environment, Indonesia; and **Mr. Rodney M. May**, Consultant, Australia.

The following were deputed to serve as resource persons in the International Forum on Green Productivity to Enhance Competitiveness and Sustainability, 1–2 March 2004: **Dr. William K. Shireman**, President, CEO, Global Futures/Future 500, USA; **Mr. Kiyoto Furuta**, General Manager, Environment Planning Department, Canon Inc., Japan; **Mr. Takashi Kiuchi**, Chairman, E-Square, Japan; and **Mrs. Nancy Yu Young**, Jo-na's International Philippines, Inc., Philippines.

Prof. Noriyoshi Oguchi, Faculty of Commerce, Senshu University, Japan, was deputed to provide technical expert services in the seminar on Industry-based TFP Measurement & Analysis for the Manufacturing Sector, 8–12 March 2004.

SINGAPORE

The following were deputed to serve as resource persons in the study meeting on Business Continuity Management, 23–25 March 2004 and in the seminar on Business Continuity Management, 26 March 2004: **Ms. Irene More**, Consultant, Continuity Link, Canada; **Dr. David Smith**, Principal Consultant, Electronic Data Systems, IMEA Business Continuity Practice, UK; and **Ms. Kelley Goggins**, Fidelity Investments, USA.

THAILAND

Mr. Bernard Marr, Centre for Business Performance, Cranfield School of Management, UK, was deputed to serve as resource person in the training course on the Balanced Scorecard, 10–12 March 2004.

Mr. Robert Osterhoff, Vice President & Director, Corporate Quality and Knowledge Sharing, USA, was deputed to provide technical expert services to FTPI Capacity Building on Knowledge Management, 10–17 March 2004.

Mrs. Kim Victoria Sbarcea, Director, Knowledge Networks, Australian Securities & Investments Commission, Australia, was deputed to conduct a workshop and a seminar on Knowledge Management: Community of Practice, 22–25 March 2004.

VIETNAM

Dr. John Man, Managing Director, Smart Process International, Singapore, was deputed to serve as resource person in the VPC's Program on Promoting Service Quality—Strategy and Action Plan, 23–28 February 2004.