



PRODUCTIVITY & QUALITY MANAGEMENT SPECIALIST

Name : Dr.Sugumaran Muniretnam
Nationality : Malaysia
Present Position : Senior Manager, Corporate Planning
Development,
Malaysia Productivity Corporation

Areas of Specialization

- Productivity Improvement and Kaizen Implementation
- Total Quality Management, Key Performance Indicator Management
- Waste Management

Educational Qualifications:

- PhD – Total Quality Management : University of Hawaii
- Master of Science : Quality & Productivity Improvement, UKM, Malaysia
- Bachelor of Science Hons : Political Science, USM, Malaysia
- APO Fellowship : Total Quality Management

Professional Experience

- Senior Manager : Malaysia Productivity Corporation (2009 – present)
- Regional Manager : Malaysia Productivity Corporation (2007 – 2009)
- Manager : Malaysia Productivity Corporation (2007)
- Senior Consultant : Malaysia Productivity Corporation (2006 – 2007)
- Consultant : Malaysia Productivity Corporation (1993 – 2006)

Major Achievement / Awards / Publication

- MPC Excellence Service Award : 1998, 2000, 2007, 2013
- MPC Productivity Specialist Award 2013
- Developed and Implemented APO Vietnam KPI Demonstration Project (2013/'14)
- Appointed as Chief Faculty for APO LAOS Kaizen (5S) Implementation – 2008
- Japan International Cooperation Agency (JICA) Expert to developed and implement
 - ✓ Kenya Productivity Centre : Productivity Improvement Project (2012 – 2014)
 - ✓ Ethiopia Kaizen Institute – Kaizen Expert – Feb 2013 – 2014
 - ✓ KPI Change Management Expert : Tanzania – 2012
 - ✓ Ministry of Industry, Zambia Way Forward through Key Performance Management 2011
- 20 years of working experience with Malaysia Productivity Corporation as consultant, auditor and trainer with practical application of the subject matter and numerous consultancy projects on Productivity Improvement were accomplish locally which meets the unique requirement of various sizes and types of industries, enterprises and government agency.

Published Productivity Improvement books such as:

- ✓ TQM is a Journey Not a Destination - 2007, 2009
- ✓ TQM Guidebook : It is a Journey Not a Destination - 2013
- ✓ Step By Step 5S Implementation – 2005, 2007, 2011, 2013
- ✓ Teaming For Higher Performance – 2008 & 2010