

PROJECT NOTIFICATION

25 May 2017

1. Project Code

17-IN-29-GE-WSP-A

2. Title

Workshop on Corporate Social Responsibility in SMEs

3. Timing and Duration

6–10 November 2017 (five days)

4. Venue

Colombo, Sri Lanka

5. Implementing Organization

National Productivity Secretariat (NPS) 10th Floor, Sethsiripaya 2nd Stage

Baththaramulla, Sri Lanka

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94-11-2186025

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nposlanka@gmail.com

6. Number of Overseas

Up to 18 qualified participants.

7. Number of Local

Participants

Up to six qualified participants

8. Closing Date for Nominations

31 August 2017

9. Objectives

- a. To understand the concept, methodology, recent trends and best practices of corporate social responsibility (CSR) in the era of Industry 4.0;
- b. To provide an in-depth look at CSR in SMEs to investigate specific barriers and to addressing CSR and opportunities to develop social responsibility programs;
- c. To assist participants in drafting strategies, practices, and motivation factors for incorporation in their own CSR programs in SMEs; and
- d. To share and exchange information on ISO 26000 for undertaking CSR initiatives.

10. Background

CSR is a continuing commitment by businesses to behave ethically and contribute to socioeconomic development and environmental protection while improving the quality of life of the workforce and their families as well as of the local community and society at large.

Today, business and society are interdependent. In this context, CSR is about how companies manage their business processes to produce an overall positive impact on society. Thus, it is vital that businesses consider the economic, social, and environmental impacts of their activities with stakeholders' engagement. This makes plain business sense, as their reputations and bottom lines can be at stake. CSR is a global concern and has been adopted by many large multinational corporations.

CSR is also a strategic tool to enhance the competitiveness of SMEs. Integrating social responsibility throughout an SME can be undertaken through practical, simple, cost-efficient actions and does not need to be complex or expensive. Owing to their small size and potential for being more flexible and innovative, SMEs have particularly good opportunities for exercising social responsibility. They are generally more flexible in terms of organizational management, often have close contacts with local communities, and their top management usually has more immediate influence on organizational activities.

ISO 26000 will be reviewed in this workshop and it will assist participants in developing CSR manuals for SMEs and show how to understand and implement CSR activities for both internal and external stakeholders.

11. Scope and Methodology

Scope

Overall concept of CSR, best practices of CSR, and ISO 26000 for managing CSR activities in SMEs.

Methodology

Presentations by resource speakers, group discussions, country paper presentations, site visits, and action plan preparation.

The tentative program of the workshop is given below:

Date/Time	Activity

Sun., 5 November 2017	Arrival of participants in Colombo
Mon., 6 November 2017	Opening ceremony, workshop overview, presentations by resource speakers
Tues., 7 November 2017	Presentations by resource speakers
Wed., 8 November 2017	Presentations by resource speakers and site visits
Thurs., 9 November 2017	Group discussions and country paper presentations
Fri., 10 November 2017	Action plan preparation, summing-up session, and closing ceremony
Sat., 11 November 2017	Departure of participants

12. Qualifications of Candidates

The participants are expected to possess the following qualifications:

Present Position Officials from government authorities engaged in CSR-related

tasks, NPO consultants involved in supporting SMEs, and executive directors/senior planning managers of SMEs in

charge of CSR issues.

Experience At least 10 years of experience in the position described above.

Education University degree or equivalent qualification from a recognized

university/institution.

Language All proceedings of the project are conducted in English, and

participants are frequently required to make oral and written presentations. They must therefore be proficient in spoken and written English. Those who are not proficient in English will

not be accepted.

Health Physically and mentally fit to attend an intensive project

requiring participants to complete a number of individual and group activities and strenuous fieldwork. It is therefore recommended that member countries not nominate candidates

likely to suffer from physical and mental stress.

Age Candidates who fit the above profile are typically between 35

and 50 years of age.

APO Certificate Participants are required to attend the entire program to receive

the APO certificate of attendance.

13. Financial Arrangements

To be borne by participants or participating countries

- a. Participants' insurance premiums: All participants should be fully insured against accident and illness (including hospitalization and death) for a principal sum equivalent to USD10,000.00 for the entire duration of the project and travel and must submit to the APO Secretariat a copy of the comprehensive travel insurance certificate before participation. Such insurance should be valid in the host country. This insurance requirement is in addition to existing government insurance coverage in some member countries. If any participant is unable to insure himself/herself as stipulated above, he/she should secure this insurance in the host country at the commencement of the project and pay the premium himself/herself, if necessary, from the per diem allowance provided. Neither the APO nor the implementing organization will be responsible for any eventuality arising from accident or illness.
- b. All expenses related to visa fees and airport taxes.
- c. Any expenses incurred by participants for stopovers on the way to and from the project venue as well as for extra stay at the project venue before and/or after the official project period because of early arrival or late departure, for example, due to either limited available flights or any other reason.

d. Any cancellation charges for airfare and hotel accommodations arising from withdrawals after letters of acceptance have been issued by the APO.

To be borne by the host country

- a. Per diem allowances and hotel accommodation for up to 18 overseas participants for up to six days at the rate to be specified later.
- b. All local implementation costs.

To be borne by the APO

- a. All assignment costs of overseas resource persons.
- b. Round-trip economy-class international airfare by the most direct route between the international airport nearest to the participants' place of work and Colombo. As far as practicable, all participants should purchase discount tickets. Please note that the arrangements for the purchase of air tickets should follow the "Guide on Purchases of Air Tickets for APO Participants," which will be sent to the selected participants. It is also available on the APO website and from APO Liaison Officers in member countries.
- c. The APO may select more than 18 overseas participants in anticipation of last-minute withdrawals or no-shows. If more than 18 overseas participants attend, per diem allowances and hotel accommodation costs will be borne by the APO for up to two additional overseas participants at the rate to be prescribed for up to six days.

14. Actions by Member Countries

- a. Each participating country is requested to nominate three or more candidates in the order of preference. Please ensure that candidates nominated meet the qualifications specified under section 12 above.
- b. No form of self-nomination will be accepted. All nominations must be endorsed and submitted by an APO Director, Alternative Director, Liaison Officer, or their designated officer.
- c. Please note that nomination of a candidate does not necessarily guarantee that he/she will be selected. Selection is at the discretion of the APO Secretariat. A basic criterion for selection is the homogeneity of the participants in terms of qualifications and work experience. Nonselection therefore does not mean that the candidates concerned are not competent enough. Sometimes candidates are not selected because they are overqualified for a project.
- d. Each nomination should be accompanied by the necessary documents. A nomination lacking any of these documents may not be considered: two copies of the candidate's biodata on the APO biodata form together with a passport-sized photograph. The biodata form can be downloaded from the APO website (www.apo-tokyo.org). We encourage submitting the biodata form to the APO Secretariat in electronic form as an attachment to a cover e-mail message from the APO Director, Alternate Director, or Liaison Officer.

The nomination documents should be sent to the Industry Department, APO Secretariat (e-mail: ind@apo-tokyo.org, fax: 81-3-5840-5324).

- e. The APO Medical and Insurance Declaration/Certification Form. Every candidate must complete and submit a copy of the APO Medical and Insurance Declaration/Certification Form with his/her biodata at the time of nomination. Please note that self-declaration is sufficient for candidates without any of health conditions or illnesses listed on the reverse side of the medical form. However, for all others, medical certification by a licensed physician on the reverse side of the medical form is required.
- f. Necessary documents are to be submitted electronically. In that case, there is no need to send a hard copy by postal mail. However, if the documents are submitted by fax, member countries are requested to mail the originals of the documents to the APO Secretariat as well. If a digital photograph of a nominee is not attached to the electronic biodata form, a hard-copy photograph should be sent to the APO Secretariat by postal mail. Please give the candidate's name and the project code on the reverse side of the photograph.
- g. Member countries are requested to adhere to the nomination deadline given on page 1. The APO Secretariat may not consider late nominations as they have in the past resulted in considerable difficulties to the implementing organization in its preparatory work for the project.
- h. For member countries where nominations are required to be approved by higher government authorities and require a longer time, the APO Liaison Officers/NPOs are urged to send the names of nominees on or before the deadline, indicating that government approval will follow.
- i. If a selected participant becomes unable to attend, he/she should inform the APO Liaison Officer/NPO in his/her country immediately and give the reason for withdrawal. The NPO concerned is requested to transmit that information to the APO Secretariat and the host country promptly.
- j. NPOs are requested to inform the selected participants that they are not to bring family members or to engage in any private business activities during the entire duration of the project.
- k. Each selected participant should be instructed to arrive at the venue one day before the start of the official project. Also, he/she is expected to return home upon completion of the official project because he/she is visiting the host country for the specific purpose of attending this APO workshop.
- 1. NPOs should inform participants that they must attend all five days of the project to qualify for the certificate of attendance.
- m. NPOs should assist the APO and/or host country in collecting amounts corresponding to cancellation charges arising from withdrawal of a participant as provided for under item 13d.

15. Actions by the APO Secretariat

- a. Under normal circumstances, candidates who are selected will be informed of their acceptance at least four weeks prior to the start of the project.
- b. If some candidates fail to qualify or be unable to participate after selection, or if some member countries fail to nominate any candidate, their slots may be filled by alternates from the same or another member country on a merit basis.

16. Project Preparation

Participants are required to prepare a paper prior to departure for the project venue. In preparing the paper, they are expected to follow the "Guidelines for the Preparation of Country Papers" to be provided later.

17. Postproject Actions

All participants are required to prepare action plans and share the plans with their NPOs. The APO will also request participants to submit progress reports six months after completion of the workshop.

18. Evaluation of Participants

If the conduct/attendance/performance of a participant is not satisfactory, these will be reported to the APO director concerned.

19. Guide for Participants

Other conditions for participation are given in the APO Guide for Participants, which is available from APO Liaison Officers/NPOs in member countries and on the APO website (www.apo-tokyo.org).

Santhi Kanoktanaporn Secretary-General