



ASIAN PRODUCTIVITY ORGANIZATION

## PROJECT NOTIFICATION

20 February 2018

1. **Project Code** 18-IN-50-GE-CON-A
2. **Title** International Forum on Public-sector Productivity
3. **Timing and Duration** 2–4 July 2018 (three days)
4. **Venue** Colombo, Sri Lanka
5. **Implementing Organization** National Productivity Secretariat (NPS)  
10th Floor, Sethsiripaya 2nd Stage, Baththaramulla  
Sri Lanka  
Tel: 94-11-2187100  
Fax: 94-11-2186025  
e-Mail: nposlanka@gmail.com
6. **Number of Overseas Participants** Up to 36 qualified participants
7. **Number of Local Participants** Up to 12 qualified participants
8. **Closing Date for Nominations** 20 May 2018
9. **Objectives**
  - a. To discuss the trends shaping the future of government together with their implications for public-sector productivity performance;
  - b. To examine the new drivers of productivity in the public sector and how they can help meet citizens' expectations;
  - c. To assess the rate of change driven by technology in terms of its various impacts on public services; and
  - d. To come up with proposals in terms of policies and programs that will address public-sector productivity in the face of accelerated technological change.

### 10. Background

It has long been the challenge of the public sector to do more for less, which clearly describes productivity. The ultimate goal is for governments to continue delivering high-quality services at lower cost. However, in the face of an uncertain, unpredictable future, government and public-sector productivity will be determined more by a complex array of interconnected drivers. Government leaders have a key role in this new shift and unprecedented challenges in aligning the factors that enhance public-sector productivity while meeting the expectations of the citizenry. Raising productivity in the public sector matters more now than ever due to rising service delivery costs and decreasing public revenues experienced by many

governments in recent years. Their ability to deliver efficient, reliable, secure services while maintaining affordability is now the major challenge in achieving maximum outcomes and impacts.

The APO has focused on public-sector productivity growth in recent years. Various initiatives have been undertaken to help improve the motivation and skill level of public officials, strengthen management systems, and enhance performance given the changing environment and current commitment to public-service renewal in many countries. Under the APO Public-sector Productivity Framework formulated in 2012 as a comprehensive strategy to achieve productivity gains, this conference is a part of a series of projects for the sector. It will focus on different areas relevant to the challenges faced by governments of the future in executing productivity-enhancing strategies in the face of global uncertainty, budgetary austerity, and more demanding citizens.

## **11. Scope and Methodology**

The tentative themes for the different sessions are:

Session 1: Revisiting public-sector productivity in the era of technological advances;  
Session 2: The future of government and public services and their productivity;  
Session 3: Productivity of government workers of the future;  
Session 4: Trends and drivers of productivity gains in the public sector in the future; and  
Session 5: The way forward: Future challenges and opportunities for public-sector productivity

The three-day forum will consist of plenary thematic sessions with expert presentations, country case models, panel discussion sessions, and group discussions.

The tentative program of the forum is given below:

<b>Date/Time</b>	<b>Activity</b>
Sunday, 1 July 2018	Arrival of participants in Colombo
Monday, 2 July	Opening session Presentation of resource papers
Tuesday, 3 July	Presentation of resource papers Presentation of country papers
Wednesday, 4 July	Cultural/Site visit
Thursday, 5 July 2018	Departure of participants

## **12. Qualifications of Candidates**

The participants are expected to possess the following qualifications:

Present Position	Government officials including those from state-owned enterprises, policymakers from central and local government organizations, public-sector productivity experts/researchers, or senior officials/consultants from NPOs.
Experience	At least two years of experience in the position described above.

Education	University degree or equivalent qualification from a recognized university/institution.
Language	All proceedings of the project are conducted in English, and participants are frequently required to make oral and written presentations. They must therefore be proficient in spoken and written English. Those who are not proficient in English will not be accepted.
Health	Physically and mentally fit to attend an intensive project requiring participants to complete a number of individual and group activities and strenuous fieldwork. It is therefore recommended that member countries do not nominate candidates likely to suffer from physical and mental stress.
Age	Candidates who meet the qualifications above are generally between 30 and 50 years of age.
Attendance	Participants are required to attend the entire program.

### **13. Financial Arrangements**

#### **a. Airfare**

The APO will bear the cost of round-trip economy-class international airfare between the international airport nearest to the participants' place of work and Colombo, Sri Lanka.

The APO will only reimburse discount air tickets for the most direct route. Participants should note that the arrangements for the purchase of air tickets should follow the "Guide on Purchases of Air Tickets for APO Participants," which will be sent to the selected participants and is also available on the APO website and from APO Liaison Officers in member countries.

#### **b. Insurance Coverage**

Participants' insurance premiums: All participants should be fully insured against accident and illness (including hospitalization and death) for a principal sum equivalent to USD10,000.00 for the entire duration of the project and travel and must submit to the APO Secretariat a copy of the comprehensive travel insurance certificate before participation. Such insurance should be valid in the host country. This insurance requirement is in addition to existing government insurance coverage in some member countries. If any participant is unable to insure himself/herself as stipulated above, he/she should secure this insurance in the host country at the commencement of the project and pay the premium himself/herself, if necessary, from the per diem allowance provided. Neither the APO nor the implementing organization will be responsible for any eventuality arising from accident, illness, acts of war, force majeure, or any unexpected events beyond human control such as those related to natural disasters.

#### **c. Cost Sharing**

Subject to the conditions stated in the Financial Arrangements section, the following table shows the cost-sharing arrangements between the APO, host country, and participants or participating countries.

Cost item	Cost to be borne by		
	Participants or participating countries	Host country	APO
Round-trip economy-class international airfare (refer to paragraph 13a)	No	No	Yes
Participating Country Expenses (PCEs)	NA	NA	NA
Hotel accommodation in Colombo	No	Yes	Yes
Per diem allowance in Colombo	No	Yes	Yes
Transportation costs to and from hotel and airport in Colombo	No	Yes	Yes
Insurance coverage in Sri Lanka (refer to paragraph 13b)	Yes	No	No
Any expenses related to visa fees and airport taxes	Yes	No	No
All expenses incurred by participants for any reason including but not limited to: a. Stopovers b. Extension of stay c. Early arrival or late departure d. Flight cancellation	Yes	No	No
Any cancellation charges for expenses such as airfare and accommodations incurred by the APO or host country after issuance of Letters of Acceptance	Yes	No	No
Assignment costs of international resource persons	NA	No	Yes
Assignment costs of local resource persons	NA	Yes	No
All local implementation costs including but not limited to: a. Meeting rooms b. Documentation c. Preparatory costs	NA	Yes	No

#### 14. Actions by Member Countries

- a. Each participating country is requested to nominate three or more candidates in the order of preference. Please ensure that candidates nominated meet the qualifications specified under section 12 above.
- b. No form of self-nomination will be accepted. All nominations must be endorsed and submitted by an APO Director, Alternative Director, Liaison Officer, or their designated officer.
- c. Please note that nomination of a candidate does not necessarily guarantee that he/she will be selected. Selection is at the discretion of the selection committee of the APO Secretariat. A basic criterion for selection is the homogeneity of the participants in terms of qualifications and work experience. Nonselection therefore does not mean that the

candidates concerned are not competent enough. Sometimes candidates are not selected because they are overqualified for a project.

- d. Each nomination should be accompanied by the necessary documents. A nomination lacking any of these documents may not be considered: two copies of the candidate's biodata on the APO biodata form together with a passport-sized photograph. The biodata form can be downloaded from the APO website ([www.apo-tokyo.org](http://www.apo-tokyo.org)). We encourage submitting the biodata form to the APO Secretariat in electronic form as an attachment to a cover e-mail message from the APO Director, Alternate Director, or Liaison Officer. The nomination documents should be sent to the Industry Department, APO Secretariat (e-mail: [ind@apo-tokyo.org](mailto:ind@apo-tokyo.org), fax: 81-3-5840-5324).
- e. The APO Medical and Insurance Declaration/Certification Form. Every candidate must complete and submit a copy of the APO Medical and Insurance Declaration/Certification Form with his/her biodata at the time of nomination. Please note that self-declaration is sufficient for candidates without any of health conditions or illnesses listed on the reverse side of the medical form. However, for all others, medical certification by a licensed physician on the reverse side of the medical form is required.
- f. Necessary documents are to be submitted electronically. In that case, there is no need to send a hard copy by postal mail. However, if the documents are submitted by fax, member countries are requested to mail the originals of the documents to the APO Secretariat as well. If a digital photograph of a nominee is not attached to the electronic biodata form, a hard-copy photograph should be sent to the APO Secretariat by postal mail. Please give the candidate's name and the project code on the reverse side of the photograph.
- g. Member countries are requested to adhere to the nomination deadline given on page 1. The APO Secretariat may not consider late nominations as they have in the past resulted in considerable difficulties to the implementing organization in its preparatory work for the project.
- h. For member countries where nominations are required to be approved by higher government authorities and require a longer time, APO Liaison Officers/NPOs are urged to send the names of nominees on or before the deadline, indicating that government approval will follow.
- i. If a selected participant becomes unable to attend, he/she should inform the APO Liaison Officer/NPO in his/her country immediately and give the reason for withdrawal. The NPO concerned is requested to transmit that information to the APO Secretariat and the host country promptly.
- j. NPOs are requested to inform the selected participants that they are not to bring family members or to engage in any private business activities during the entire duration of the project.
- k. Each selected participant should be instructed to arrive at the venue one day before the start of the official project. Also, he/she is expected to return home upon completion of the official project because he/she is visiting the host country for the specific purpose of attending this APO international forum.

- l. NPOs should inform participants that they must attend all three days of the project.
- m. NPOs should assist the APO and/or host country in collecting amounts corresponding to cancellation charges arising from withdrawal or no-show of a participant.

#### **15. Actions by the APO Secretariat**

- a. Under normal circumstances, candidates who are selected will be informed of their acceptance at least four weeks prior to the start of the project.
- b. If some candidates fail to qualify or be unable to participate after selection, or if some member countries fail to nominate any candidate, their slots may be filled by alternates from the same or another member country on a merit basis.

#### **16. Project Preparation**

The participants are required to prepare a paper prior to departure for the project venue. In preparing the paper, they are expected to follow the “Guidelines for the Preparation of Country Papers” to be provided later.

#### **17. Postproject Actions**

All participants are required to prepare action plans and share the plans with their NPOs. The APO will also request participants to submit progress reports six months after completion of the forum.

#### **18. Evaluation of Participants**

If the conduct/attendance/performance of a participant is not satisfactory, these will be reported to the APO director concerned.

#### **19. Guide for Participants**

Other conditions for participation are given in the *APO Guide for Participants*, which is available from APO Liaison Officers/NPOs in member countries and on the APO website ([www.apo-tokyo.org](http://www.apo-tokyo.org)).

#### **20. Dress Code**

Participants are required to wear business attire during the project. Other instructions will be provided in the circular for participants.



Santhi Kanoktanaporn  
Secretary-General