

ASIAN PRODUCTIVITY ORGANIZATION

PROJECT NOTIFICATION

14 April 2014

1. Project Code

14-IN-73-GE-TRC-B

2. Title

Training Course on Industrial Engineering Techniques in

SMEs

3. Timing and Duration

11–15 August 2014 (five days)

4. Venue

Taipei, Republic of China

5. Implementing

China Productivity Center

Organization 2F., No. 79, Sec. 1, Xintai 5th Rd., Xizhi Dist.

New Taipei City 221, Republic of China

Phone: 886-2-2698-2989 Fax: 886-2-2698-2976 e-Mail: 1391@cpc.org.tw

6. Number of Overseas Participants

Up to 18 qualified overseas participants from Bangladesh, Cambodia, Fiji, India, Indonesia, IR Iran, Lao PDR, Malaysia, Mongolia, Nepal, Pakistan, Philippines, Sri Lanka, Thailand, and Vietnam. However, other member countries with special interest in this project may nominate

countries with special interest in this project may nomina candidates upon consultation with the APO Secretariat.

7. Number of Local Participants

Up to six qualified participants

8. Closing Date for Nominations

25 June 2014

9. Objectives

To train participants in the application of industrial engineering (IE) techniques to analyze and control processes to increase productivity, reduce costs, and improve quality in work processes in organizations.

10. Background

IE is an abbreviation familiar to engineers and productivity practitioners. IE was initiated through the scientific management approach. First, the operations of workers were observed, recorded, and analyzed. Then, new, more efficient methods and standard operation times were developed for processes. Higher productivity was achieved, which translated into higher wages for workers. Since then, many people have studied and developed IE from a wide range of viewpoints. It has evolved into a department of engineering study in academia.

The Institute of Industrial Engineers defines IE as: "Industrial engineering is concerned with the design, improvement, and installation of integrated systems of people, materials, information, equipment, and energy. It draws upon specialized knowledge and skill in the mathematical, physical, and social sciences, together with the principles and methods of engineering analysis and design, to specify, predict, and evaluate the results to be obtained from such systems." The IE concept and techniques can be applied to work processes for productivity improvement.

Traditionally, IE tools were applied by engineers or specialists who made decisions and overlooked the expertise of the operators who did the job every day. Today, we know that productivity improvement comes from everyone in an organization and every individual, from top management down, must be committed to it. Everyone in the company can make a difference and should be educated and empowered to improve the current work. This training course will train participants in applications of IE tools and technique for SMEs to support the APO's strategic direction of strengthening SMEs in member countries. Participants will learn how to analyze current work, standardize operations, and make practical improvements for better quality, lower cost, and shorter operating time.

11. Scope and Methodology

Scope

The tentative modules to be covered are:

- a. History and overview of IE;
- b. Method study from process flow to motion study;
- c. Work measurement; and
- d. Process line balancing.

Methodology

The training course will consist of interactive lectures, exercises, practical case studies, observational site visits, and assessment test.

The tentative program of the training course is given below:

Date/Time Activity

Sun., 10 August 2014 Arrival of participants in Taipei

Mon., 11 August Opening session, course overview, and overview of IE

Tues., 12 August Method study

Wed., 13 August Observational site visits

Thurs., 14 August Work measurement and process line balancing

Fri., 15 August Summing-up session, action plan presentation, examination, and

closing session

Sat., 16 August Departure of participants from Taipei

12. Qualifications of Participants

The participants are expected to possess the following qualifications:

Present Position Trainers/consultants who are providing productivity improvement

consultancy for SMEs or SME managers in manufacturing or related industries who wish to acquire knowledge of and implement IE tools and techniques for productivity improvement.

Experience At least five years of experience in consulting for productivity

improvement or managing a manufacturing SME.

Education Preferably a university degree or higher qualification.

Language Proficiency in written and spoken English is essential for this

Proficiency intensive, interactive program. Those who are not proficient in

English should not apply.

Health Physically and mentally fit to attend an intensive program entailing

strenuous travel and several plant/field visits.

Age Preferably between 35 and 50 years.

APO Certificate Participants are required to attend the entire training course to

receive the APO certificate of attendance.

13. Financial Arrangements

To be borne by participants or participating countries

For participants from profit-making organizations except for SMEs, and from APO member countries other than Bangladesh, Cambodia, Fiji, Lao PDR, Mongolia, and Nepal

- a. Round-trip international airfare between the member country and Taipei; and
- b. Participating country expenses of US\$50.00 per participant, payable to the APO in convertible currency.

For all participants

- a. All participants should be fully insured against accident and illness (including hospitalization and death) for the principal sum of US\$10,000 for the entire duration of the project and travel and must submit to the APO before participation a copy of the comprehensive travel insurance certificate valid in the Republic of China. This insurance requirement is in addition to existing government insurance coverage in some member countries. If any participant is unable to insure himself/herself as stipulated above, he/she should secure this insurance in the host country at the commencement of the project and pay the premium himself/herself. Neither the APO nor the implementing organization will be responsible for any eventuality arising from accident or illness.
- b. Any expenses incurred by participants for stopovers on the way to and from the project venue or for extra stay at the project venue before and/or after the official project period due to early arrival, late departure, or any other reason.

c. Any expenses related to visa fees and airport taxes.

To be borne by the host country

- a. Per diem allowances and hotel accommodations for up to 18 overseas participants for up to six days at the rate to be specified later.
- b. Assignment costs for local resource persons.
- c. All local implementation costs.

To be borne by the APO

- a. All assignment costs of overseas resource persons.
- b. Round-trip economy-class international airfare between the nearest international airport from the place of work and Taipei by the most direct route for participants from Bangladesh, Cambodia, Fiji, Lao PDR, Mongolia, and Nepal, for participants from SMEs, and for participants from nonprofit organizations from other APO member countries. As far as practicable, all participants should purchase discounted tickets (following IATA PEX or other applicable discount fares). Please note that the arrangements for the purchase of air tickets should follow the "Guide on Purchases of Air Tickets for APO Participants," which will be sent to the selected participants and is available on the APO website and from APO Liaison Officers in member countries.

14. Actions by Member Countries

- a. Each participating country is requested to nominate three or more candidates in the order of preference. Please ensure that candidates nominated meet the qualifications specified under section 12 above.
- b. No form of self-nomination will be accepted. All nominations must be endorsed and submitted by an APO Director, Alternative Director, Liaison Officer, or their designated officer.
- c. Please note that nomination of a candidate does not necessarily guarantee that he/she will be selected. Selection is at the discretion of the APO Secretariat. A basic criterion for selection is the homogeneity of the participants in terms of qualifications and work experience. Nonselection therefore does not mean that the candidates concerned are not competent enough. Sometimes candidates are not selected because they are overqualified for a project.
- d. Each nomination should be accompanied by the necessary documents. A nomination lacking any of these documents may not be considered: two copies of the candidate's biodata on the APO biodata form together with a passport-sized photograph. The biodata form can be downloaded from the APO website (www.apo-tokyo.org). We encourage submitting the biodata form to the APO Secretariat in electronic form as an attachment to a cover e-mail message from the APO Director, Alternate Director, or Liaison Officer. The nomination documents should be sent to the Industry Department, APO Secretariat (e-mail: ind@apo-tokyo.org, fax: 81-3-5840-5324).
- e. The APO Medical and Insurance Declaration/Certification Form. Every candidate

must complete and submit a copy of the APO Medical and Insurance Declaration/Certification Form with his/her biodata at the time of nomination. Please note that self-declaration is sufficient for candidates without any of health conditions or illnesses listed on the reverse side of the medical form. However, for all others, medical certification by a licensed physician on the reverse side of the medical form is required.

- f. Necessary documents are to be submitted electronically. In that case, there is no need to send a hard copy by postal mail. However, if the documents are submitted by fax, member countries are requested to mail the originals of the documents to the APO Secretariat as well. If a digital photograph of a nominee is not attached to the electronic biodata form, a hard-copy photograph should be sent to the APO Secretariat by postal mail. Please give the candidate's name and the project code on the reverse side of the photograph.
- g. Member countries are requested to adhere to the nomination deadline given on page 1. The APO Secretariat may not consider late nominations as they have in the past resulted in considerable difficulties to the implementing organization in its preparatory work for the project.
- h. For member countries where nominations are required to be approved by higher government authorities and require a longer time, the APO Liaison Officers/NPOs are urged to send the names of nominees on or before the deadline, indicating that government approval will follow.
- i. If a selected participant becomes unable to attend, he/she should inform the APO Liaison Officer/NPO in his/her country immediately and give the reason for withdrawal. The NPO concerned is requested to transmit that information to the APO Secretariat and the host country promptly.
- j. NPOs are requested to inform the selected participants that they are not to bring family members or to engage in any private business activities during the entire duration of the project.
- k. Each selected participant should be instructed to arrive at the venue one day before the start of the official project. Also, he/she is expected to return home upon completion of the official project because he/she is visiting the host country for the specific purpose of attending this APO training course.
- 1. NPOs should inform participants that they must attend all five days of the project to qualify for the certificate of attendance.

15. Actions by the APO Secretariat

- a. Under normal circumstances, candidates who are selected will be informed of their acceptance at least four weeks prior to the start of the project.
- b. If some candidates fail to qualify or be unable to participate after selection, or if some member countries fail to nominate any candidate, their slots may be filled by alternates from the same or another member country on a merit basis.

16. Postproject Actions

All participants are required to prepare action plans during the training course, and share the plans with their NPOs. The APO will also request participants to submit progress reports six months after completion of the training course.

17. Guide for Participants

Other conditions for participation are given in the APO Guide for Participants, which is available from APO Liaison Officers/NPOs in member countries and on the APO website (www.apo-tokyo.org).

Mari Amano Secretary-General