PROJECT NOTIFICATION

Ref. No.: 22-IP-10-GE-WSP-A-PN2200045-002

Date of Issue	16 May 2022
Project Code	22-IP-10-GE-WSP-A
Title	Workshop on Digital Transformation for the Public Sector
Timing and Duration	13–15 July 2022 (three days)
Hosting Country(ies)	Philippines
Modality	Digital Multicountry
Implementing Organization(s)	Development Academy of the Philippines and APO Secretariat
Participating Country(ies)	All Member Countries
Overseas Participants	38
Local Participants	12
Qualifications of Participants	Policymakers and government officials, representatives of government enterprises, and staff of public-sector organizations working on digital government programs, e-government systems, digital public services, e-governance, management information systems, and ICT
Nomination of Participants	All nominations must be submitted through National Productivity Organizations of member countries
Closing Date for Nominations	24 June 2022

1. Objectives

a. Examine the imperatives and urgency for digital transformation in the public sector to operate more efficiently and effectively in the digital environment.

b. Assess the impact of digital transformation in enhancing the quality of public services in an inclusive, equitable, and sustainable way.

c. Share successful cases of digital transformation of the public sector by APO members.

2. Background

The public sector is undergoing rapid digital transformation to improve its engagement with citizens, deliver better public services, cut costs, and help deal with the COVID-19 pandemic. The pandemic has underscored the importance of digital technologies in building economic and social resilience through strategic, agile, innovative approaches and sped up the digital transformation process of the public sector.

The OECD's Digital Government Index 2019 states that digital government represents an evolution from e-government. A number of APO members are leading this transformative process. The World Digital Government Ranking in 2021 by the Institute of D-government, Waseda University, Japan, reported that Singapore, the Republic of Korea, Japan, and the Republic of China were in the top 10 in the transition to digital government.

This workshop will share and examine the imperatives for and advances in digital transformation of the public sector, especially its adoption levels and strategic approaches.

3. Scope, Methodology, and Certificate of Attendance

The duration of each day's sessions will be around three hours comprising presentations by experts, group discussions, and other relevant learning methods. The indicative topics of the presentations are:

Day 1:
- Assessing the current technological infrastructure of the public sector
- Drivers and requirements for digital transformation of the public sector

Day 2:
- Digital transformation policy frameworks for the public sector
- Effective digital transformation strategies

Day 3:
- Challenges in digital transformation of the public sector
- Cases and best practices of public-sector digital transformation in APO members

The detailed program and list of speakers will be provided two weeks prior to the sessions with announcement of the names of the selected participants.

The participants are required to attend all sessions. This full participation is a prerequisite for receiving the APO certificate of attendance.

4. Financial Arrangements

a. The APO will meet the assignment costs for overseas resource persons.

b. The host country will meet the assignment costs of local resource persons and for a virtual site visit(s), either broadcast live or recorded as applicable.

5. Implementation Procedures

Please refer to the implementation procedures for APO digital multicountry projects circulated with this document.
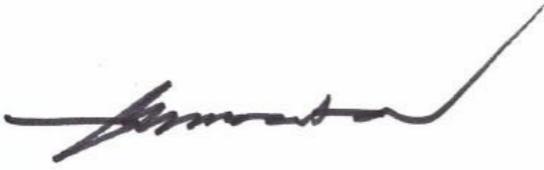
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