



PROJECT NOTIFICATION

Reference No.: 143

Date of Issue	17 June 2023
Project Code	23-CP-22-GE-TRC-A
Title	Development of Public-sector Productivity Specialists
Timing	6 November 2023–17 November 2023
Hosting Country(ies)	Philippines
Venue City(ies)	Manila
Modality	Face-to-face
Implementing Organization(s)	Development Academy of the Philippines
Participating Country(ies)	All Member Countries
Overseas Participants	19
Local Participants	6
Closing Date	15 September 2023
Remarks	Not Applicable

Objectives	Introduce the concepts and dimensions of public-sector productivity specialists; assist participants in acquiring the skillsets and competencies of productivity specialists who can enhance performance and productivity in the public sector; and certify participants as public-sector productivity specialists after the requirements are fulfilled.
Rationale	Many governments have undertaken reforms to improve the overall efficiency and effectiveness of public resources, increase accountability and transparency, and enhance the responsiveness of public-sector organizations to citizens' needs. This emphasizes the importance of performance improvement in public-sector organizations to enhance productivity in the long run.
Background	<p>The overall aim of this course is to establish a high-performance culture by developing the capacity of leaders in the public sector. Public-sector organizations have been undergoing major reforms in response to the increasing demand for high-quality services from citizens. This is accompanied by the need to increase accountability, customer orientation, and performance of public-sector professionals to provide efficient, high-quality services.</p> <p>While advances in technology adoption have played a major role in the enhancement of public service delivery, they have also shown the need to upskill public-sector professionals and emphasize continuous improvement in their capacity as frontline actors in public service delivery. This course is aimed at building up and expanding pools of public-sector productivity specialists in APO members.</p>
Topics	Overview of public-sector productivity in APO members; APO Public-sector Productivity Framework; Tools for improving organizational productivity; Citizen-centered service; e-Government; Regulatory reform; Performance management; Measuring public-sector productivity; Leadership for performance improvement; change management; and APO certification process for public-sector productivity specialists.
Outcome	Participants understand the concepts, approaches, tools, and techniques needed by certified public-sector productivity specialists and skillsets required to undertake activities to enhance the performance of public-sector organizations.
Qualifications	Government policymakers, officials, and representatives of public-sector organizations; and NPO professionals involved in public-sector training and consultancy. Priority will be given to those who have completed the digital multicountry courses on similar topics.

Please refer to the implementation procedures circulated with this document for further details.



Dr. Indra Pradana Singawinata
Secretary-General