

PROJECT NOTIFICATION

Reference No.: 582

Date of Issue	26 March 2025
Project Code	25-CP-29-GE-TRC-A
Title	Training Course on Development of Public-sector Productivity Specialists
Timing	4 August 2025–15 August 2025
Hosting Country(ies)	Philippines
Venue City(ies)	Manila
Modality	Face-to-face
Implementing Organization(s)	Development Academy of the Philippines
Participating Country(ies)	All Member Countries
Overseas Participants	19
Local Participants	6
Closing Date	4 June 2025
Remarks	Not Applicable

Objectives	Explain the concepts and dimensions of public-sector productivity specialists; examine the roles of productivity specialists in supporting improvement initiatives in the public sector; and build the capacity to become public-sector productivity specialists by mastering the required knowledge, skills, and competencies.
Rationale	Recognizing the importance of public-sector performance in serving citizens' needs, the APO continues examining methods and approaches to improve work processes, motivation and skills of employees, and managerial capability to optimize public-sector resources in the region. The overall aim of this course is to establish a high-performance culture by developing the capacity of public-sector leaders to improve its productivity performance.
Background	Productivity is key to a high-performing public sector, leading to improved citizen satisfaction with government programs and services, enhanced public trust in government and public-sector organizations, improved cost-effectiveness of government programs and services, and better national economic competitiveness, among others. There are several focus areas to improve the productivity of the public sector: work processes; workers' motivation and skills; and managerial capability to optimize resources for offering better services. As a series of APO capacity-building initiatives, the course will utilize the APO Manual on Public-sector Productivity, 2020, which aimed to improve the motivation and skill level of public officials, strengthen management systems, and enhance performance given the changing environment and current commitment to public-service renewal.
Topics	Productivity performance of the public sector in APO members; The APO public-sector productivity framework; Tools for improving organizational productivity; Citizen-centered service; Digital government; Regulatory reform; Performance management and measuring public- sector productivity; Leadership and change management; and Foresight tools.
Outcome	Participants understand concepts, approaches, tools, and techniques to develop competencies as public-sector productivity specialists and the skill sets required to undertake activities to enhance the performance of public-sector organizations.
Qualifications	Policymakers, government officials (central and local), representatives of government enterprises and public-sector organizations, and NPO professionals involved in public-sector training and consultancy for productivity and performance improvement. Priority will be given to those who completed the previous digital multicountry projects on this topic conducted in 2021-24.

Please refer to the implementation procedures circulated with this document for further details.

Dr. Indra Pradana Singawinata Secretary-General