



PROJECT NOTIFICATION

Reference No.: 733

Date of Issue	23 October 2025
Project Code	25-CP-44-GE-DLN-A
Title	APO e-Course on Productivity Tools and Techniques (Advanced)
Timing	27 February 2026
Hosting Country(ies)	APO Secretariat
Venue City(ies)	Not Applicable
Modality	Digital Learning
Implementing Organization(s)	APO Secretariat
Participating Country(ies)	Open
Overseas Participants	Not Applicable
Local Participants	Not Applicable
Closing Date	Not Applicable
Remarks	Timing is the launch date of the e-course.

Objectives	Acquire advanced productivity improvement principles, tools, techniques, and approaches for organizational excellence; enhance the competencies of practitioners, consultants, and trainers in productivity and quality improvement methods; and learn about technology-based productivity tools in developing frameworks and strategies for organizational transformation.
Rationale	To stay competitive, organizations must adopt advanced productivity frameworks and analytic decision-making. By integrating business excellence, lean, Six Sigma, total productive maintenance (TPM), the balanced scorecard, knowledge management, and AI-based tools, practitioners can enhance performance monitoring, identify improvement opportunities, and lead strategic productivity transformations.
Background	The advanced course builds on the foundational e-course launched in 2017 by introducing sophisticated productivity tools tailored for experienced practitioners and consultants. It includes productivity measurement, lean management, Six Sigma, TPM, the balanced scorecard, business excellence frameworks, knowledge management, and diagnostic tools. While the new content emphasizes applications of AI and digital transformation strategies, including predictive analytics, visualization, and real-time decision support, time-tested productivity tools, approaches, and techniques with modern examples will also be included. This course prepares participants for APO productivity certification and helps them apply advanced tools in both manufacturing and service contexts.
Topics	Roles and competencies of productivity consultants and trainers; Excellence in action: Business excellence, lean, and continuous improvement; The balanced scorecard, Knowledge management, TPM, Six Sigma and Green Productivity; Productivity measurement 2; Statistical analysis, visualization, and diagnostic methods; and AI and smart tools for digital transformation and automation.
Outcome	Participants master advanced productivity frameworks, techniques, approaches, and tools, including AI-related applications, while improving technical competencies for achieving excellence, quality, and competitiveness of organizations in diverse settings.
Qualifications	Open to all participants in APO members and nonmembers.

Please refer to the implementation procedures circulated with this document for further details.



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