

Asian Productivity Organization

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Project Notification Addendum

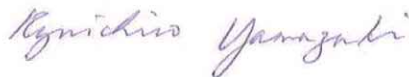
21 February 2012

1. **Project Code** 12-IN-48-GE-WSP-B
2. **Title** **Workshop on Public-sector Productivity**
3. **Addendum No.** 1
4. **Reference** 12-IN-48-GE-WSP-B: Project Notification dated 19 December 2011
5. **Details**

Item (a)-(i) of 13. Financial Arrangement of the Project Notification dated 19 December 2011 should read as follows:

- (i) Round-trip economy-class international airfare by the most direct route between the international airport nearest to the participant's place of work and **Jakarta, Indonesia**, for all participants. As far as practicable, all participants should purchase discount tickets (following IATA PEX or other applicable discount fares). Please note that arrangements for the purchase of air tickets should be in accordance with the "Guide on Purchases of Air Tickets for APO Project Participants" dated 7 July 2006, which will be sent to selected participants and is available from APO Liaison Officers in member countries.

Other terms and conditions remain the same.



Ryuichiro Yamazaki
Secretary-General

Asian Productivity Organization

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PROJECT NOTIFICATION

19 December 2011

1. **Project Code:** 12-IN-48-GE-WSP-B
2. **Project Title:** **Workshop on Public-sector Productivity**
3. **Duration:** 2-6 July 2012 (five days)
4. **Venue:** Jakarta, Indonesia
5. **Implementing Organization:** **Directorate of Productivity and Entrepreneurship (NPO Indonesia), Directorate General of Organization Training and Productivity Development, Ministry of Manpower and Transmigration, Republic of Indonesia**

Address: Jl. Jenderal Gatot Subroto Kav. 51, Floor VI-B
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Telephone: (62) 21-5255733
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e-Mail: protek@centrin.net.id; subanda@binaprod.org
6. **Number of Overseas Participants:** Up to 18 qualified participants from Bangladesh, Cambodia, Republic of China, Fiji, India, IR Iran, Japan, ROK, Lao PDR, Malaysia, Pakistan, Philippines, Sri Lanka, Thailand, and Vietnam. However, other member countries with special interest in the subject are also encouraged to apply.
7. **Number of Local Participants:** Up to six qualified participants
8. **Closing Date for Nominations:** 25 May 2012

All nominations along with the **completed biodata** form and medical certificate of the nominees should reach the APO Secretariat by the above date. Selection of participants will be completed immediately after this date. Member countries are requested to inform the APO Secretariat as soon as possible if they decide not to nominate anyone for the project.

9. **Objective:**
- To discuss public-sector productivity and innovation including relevant national and local government policies; and
 - To examine and confirm the direction of APO initiatives for public-sector productivity and its framework.

10. **Background**

Public-sector innovation emphasizes quality in public services, which is crucial to promote productivity in the sector. The public sector is important not only for the economic development of a country but also in terms of employment. The two biggest challenges to public-sector renewal are the development of principles of public-sector governance and the inherent dynamics of the public system itself, e.g., environment, on-demand services, citizens' choices, etc.

The APO started activities catering to the public sector from 2009 with the Study Meeting on Public-sector Productivity in the Republic of Korea and Workshop on Benchmarking Service Quality in the Public Sector in Indonesia. The APO also organized an expert group meeting in February 2010 to identify areas of engagement and make recommendations for public-sector productivity improvement in the region. That meeting was followed by a study mission to the nonmember country Canada and subsequent Study Meeting on Innovation in Public-sector Service Delivery in November 2010 in Indonesia. As a follow-up to those projects, the APO plans to organize a workshop to examine and share the progress of its framework for public-sector productivity.

11. **Tentative Scope and Methodology**

Scope

- Principles of good governance in the public sector;
- Citizen-centered service delivery;
- Networking among federal, state, and local government services;
- Quality regulatory management system;
- Modern public-sector management;
- Local government management using the benchmarking approach; and
- Best practices in public-sector productivity enhancement.

Methodology

Group discussions, presentations, observational site visits, and presentations of country papers and action plans.

12. **Requirements of Candidates**

- (a) **Age:** Preferably between 30 and 45 years.
- (b) **Education:** Preferably university degree or equivalent qualification.

- (c) **Present Position:** Senior public sector professionals from central and local government organizations, public sector productivity experts, and NPO productivity specialists in the public sector.
- (d) **Experience:** At least eight years of experience in a related field.
- (e) **Language:** Proficiency in written and spoken English is essential.
Proficiency
- (f) **Health:** Physically and mentally fit to attend an intensive program entailing strenuous travel and several plant/field visits.

13. Financial Arrangements

(a) To be borne by the APO

- (i) Round-trip economy-class international airfare by the most direct route between the international airport nearest to the participant's place of work and Denpasar, Bali, for all participants. As far as practicable, all participants should purchase discount tickets (following IATA PEX or other applicable discount fares). Please note that arrangements for the purchase of air tickets should be in accordance with the "Guide on Purchases of Air Tickets for APO Project Participants" dated 7 July 2006, which will be sent to selected participants and is available from APO Liaison Officers in member countries.
- (ii) All assignment costs of overseas resource persons.

(b) To be borne by the host country—Indonesia

- (i) Expenses for hotel accommodations for 18 overseas participants for six days;
- (ii) Per diem allowances for all overseas participants for up to six days; and
- (iii) Other local implementation costs.

(c) To be borne by participants or participating countries

- (i) Participants must be fully insured against accident and illness (including hospitalization) for a principal sum of US\$10,000.00 for the entire duration of the project and travel and must submit to the APO a copy of the comprehensive travel insurance certificate before participation. Such insurance must be valid in the countries to be visited. If a participant is unable to arrange for insurance coverage in the host country at the start of the project, he/she must pay the premium himself/herself out of the per diem allowances provided. Neither the APO nor the implementing organization will be responsible for any eventuality arising from accident or illness.

- (ii) Any expenses incurred by participants for stopovers on the way to and from the project venue as well as for extra stay at the project venue before and/or after

the official project period on account of early arrival or late departure, for example, due to either limited available flights or any other reason whatsoever.

- (iii) Any expenses related to visa fees and airport taxes.

14. Actions by Participating Countries

- (a) Each member country is requested to nominate two or more candidates for selection. Please ensure that candidates nominated meet the qualifications specified above.
- (b) We will not accept any form of self-nomination. All nominations must be endorsed and submitted by an APO Director, Alternate Director, Liaison Officer, or their designated officer.
- (c) Please note that nomination does not necessarily guarantee that a candidate will be selected. Selection is at the discretion of the APO Secretariat. A basic criterion for selection is the homogeneity of the participants in terms of qualifications and work experience. Nonselection therefore does not mean that the candidates concerned are not competent. Sometimes candidates are not selected because they are overqualified.
- (d) Each nomination should be accompanied by the documents listed below. A nomination lacking any of these documents may not be considered.
 - (i) Two copies of the candidate's biodata on the APO biodata form together with passport-sized photograph. The biodata form can be downloaded from the APO website. Downloading information is also available from www.apo-tokyo.org. We encourage submitting the biodata form to the APO Secretariat in electronic form as an attachment to a cover e-mail message from the APO Director, Alternate Director, or Liaison Officer.
 - (ii) APO Medical and Insurance Declaration/Certification Form. Every candidate must complete and submit a copy of the APO Medical and Insurance Declaration/Certification Form with his/her biodata at the time of nomination. Please note that for this particular project self-declaration is sufficient for candidates without any of the health conditions or illnesses enumerated on the reverse side of the medical form. However, for all others, medical certification by a recognized physician on the reverse side of the medical form is required.
- (e) Member countries are encouraged to submit the necessary documents electronically as mentioned in (d)-(i). In that case, there is no need to send a hard copy by postal mail. However, if the documents are submitted by fax, member countries are requested to mail the originals of the documents to the APO Secretariat as well. If a digital photograph of a nominee is not attached to the electronic biodata form, a hard-copy photograph should be sent to the Secretariat by postal mail. Please specify the candidate's name and the project code on the reverse side of the photograph.
- (f) Member countries are requested to abide by the nomination deadline specified in Section 7 on the first page. The APO may not consider late nominations as they have in

the past resulted in considerable difficulties to the implementing organization in its preparatory work for the project.

- (g) Under normal circumstances, candidates who are selected after the initial screening will be informed of their acceptance at least four weeks prior to commencement of the project.
- (h) Member countries are requested to inform candidates that, once selected, they are not to bring family members or to engage in any private business activities during the entire duration of the project. Further, if they should become unable to take part, the NPOs concerned are requested to inform the APO and the host country promptly of their reason for withdrawal.
- (i) Each selected candidate is required to arrive at the venue one day before the start of the official project. Also, he/she is expected to return home upon completion of the official project because he/she is visiting the host country for the specific purpose of attending this APO training course.

15. Preparation of Country Papers

Each selected candidate is requested to prepare a country paper following the guidelines to be provided later.

16. Guide for Participants

Other conditions for participation are given in the *APO Guide for Participants*, which is available from APO Liaison Officers/NPOs in member countries and on the APO homepage (http://www.apo-tokyo.org/05part_guide.htm).



Ryuichiro Yamazaki
Secretary-General