

Name: ARNEL D. ABANTO

Nationality: Filipino

Present Position: Vice President and Managing Director
Center for Quality and Competitiveness
Development Academy of the Philippines (DAP-CQC)



Areas of Specialization/Expertise

- Quality Management and Assessment
- Productivity Measurement, Analysis and Improvement
- Business Excellence

Education and Selected Training

- Bachelor of Science in Agribusiness Management, *Cum Laude*, University of the Philippines, 1981-1986
- Quality Management Assessment, Development Academy of the Philippines, 1997
- Advanced Management Consultancy, National Productivity Board, Singapore, 1993
- Fellowship Study on Productivity Measurement and Analysis (Sweden, United Kingdom, Belgium & the Netherlands), UNDP-ILO, 1992

Professional Experience:

- Managing Director, Center for Quality and Competitiveness, Development Academy of the Philippines (2003-present)
- Director, Research, Advocacy and Institutional Development Office, Productivity and Development Center, Development Academy of the Philippines (1999-2002)
- Served as technical resource person on Green Productivity, Productivity Measurement, and Basic Productivity Improvement Approaches to various programs of the APO in the Philippines (2005-present), South Africa (2007-2009), Pakistan (2008), Indonesia (2009), Sri-Lanka (2004), Vietnam (2001), Malaysia (2000), Taiwan (1998-1999)
- Faculty member: Public Management Development Program, Senior and Middle Managers Class, 2012-2014; Master in Public Management and Master in Productivity and Quality Management (DAP Graduate School of Public Management)
- Handles the advocacy and capability building component of the Government Quality Management Program (under Executive Order No. 605)
- Administration of the Philippine Quality Award (PQA) for the public sector (2002-present)

Selection of achievements/publications/projects undertaken:

- As Deputy Quality Management Representative of the DAP – responsible for handling the DAP’s ISO 9001:2008-certified Quality Management System covering the DAP’s Project Management System.
- As Managing Director of DAP-CQC – development and introduction of programs on Modernizing Government Regulations (2014) and Business Excellence Solutions for Organizational Transformation (BEST, 2013); provision of training and technical guidance to several government agencies on the installation of Quality Management System that were certified to ISO 9001:2008 Standard (since 2004) and Business Excellence (started in 2013); conceptualization, initiation and promotion of the Government Quality Management Program (2006 onwards);
- *Analysis of Productivity Indicators (Philippines): APO Asia-Pacific Productivity Data and Analysis*, Asian Productivity Organization (2001-2004)
- *Green Productivity Practices (Philippines): Green Productivity Practices in Selected Industry Sectors*, Asian Productivity Organization (2001)